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## **Crawford & Company® Enhances Asian Operation with Senior Appointment**

*Mark Adderley has Responsibility for Technical Claims in Thailand*

**London** – Crawford & Company® has appointed a new technical director for its adjusting team in Bangkok to further the Company's technical skills and enhance its market position in Asia.

Mark Adderley's previous work included serving as a London-based regional manager in charge of Home and Foreign operations while also personally handling major losses in the UK, Europe and Far East.

Adderley has more than 25 years' experience within the claims adjusting industry and extensive background in managing major losses. He is an Associate of the Chartered Insurance Institute and the Chartered Institute of Loss Adjusters. In his new role at Crawford®, Adderley will be responsible for the technical management of claims in the Thailand operation, including handling his own case load and developing international business.

Crawford's Chief Executive Officer in Asia, Chris Panes, says: "Our strategy is to enhance and develop Crawford's market leading position both in Asia and Thailand, and Mark's experience will greatly contribute to our plans."

"Mark has a great reputation within the industry and proven large loss capabilities. He spent 18 months in Thailand managing major property and business interruption claims following the Thai floods in 2011. He has a good understanding of the market and excellent skills to develop new business."

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“As we continue to grow, I am delighted to welcome Mark on board,” concluded Panes.

**Notes to News Editor:**

**About Crawford®**

Based in Atlanta, Ga., Crawford & Company® ([www.crawfordandcompany.com](http://www.crawfordandcompany.com)) is the world's largest independent provider of claims management solutions to the risk management and insurance industry as well as self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford Solution™ offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company's shares are traded on the NYSE under the symbols CRD-A and CRD-B.



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